

THE WESTIN

MELBOURNE

Les Clefs d'Or Concierge joins The Westin Melbourne

16 March 2010:

The Westin Melbourne has welcomed distinguished Les Clefs d'Or member and treasurer Steve Ciric as its new Chief Concierge.

Ciric's hospitality career has seen him work in a number of Melbourne hotels including Novotel Melbourne on Collins, Hotel Ibis, Rydges Riverwalk and Grand Hotel Melbourne. He joins The Westin Melbourne from Hilton on the Park, where he held the role of Chief Concierge for the past six years.

"To join such a well regarded hotel is indeed an honour and I am looking forward to providing our guests with inspiring and unforgettable service." comments Mr Ciric.

Ciric is also a member and treasurer of the prestigious Les Clefs d'Or Concierge Society, a testament to his experience and abilities. The distinctive gold crossed keys worn by members are recognized by travelers around the world and identify the bearer as a true professional in their chosen career.

Each and every member of the Les Clefs d'Or strives to provide the utmost in caring, attentive service to their hotel guests, and the Society motto "In Service through Friendship" reflects the manner in which this is achieved.

Established in 1981, Les Clefs d'Or Australia currently has 38 members represented in every state of Australia. The organization is an affiliate of the Union International des Concierge d'Hotels (UICH) based in Paris with a worldwide membership in excess of 3000.

The Westin Melbourne - This is how it should feel®

Surrounded by theatres, designer boutiques, galleries and the city's finest attractions, The Westin Melbourne combines stylish accommodation, luxurious facilities and intuitive service with the most commanding Melbourne address. Modern, chic and elegantly understated, the hotel's dramatic staircase and light filled lobby overlooking City Square sets the tone for one of Australia's premier hotels. The Westin Melbourne is celebrating 10 luxurious years of service this year. For more information visit www.westin.com.au/melbourne

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Images available upon request

